2 Harmonielaan

Nieuwegein

3492DE

Utrecht Netherlands

9th April 2018

Mr. Scott Withaker,

Customer service agent.

116 Norfolck Road

Sailisbury

QE 3W8

Sussex England

Complaint Nvidia graphics card

Dear Mr. Scott Withaker,

A short while ago I bought a Nvidia Graphics card at your store. There was a manual included by the manufacturer which I followed in detail while installing the graphics card. Even though I followed the manual after a few tries the ventilator still doesn’t run through the graphics card itself is functioning as it should.

I have called the customers service of the manufacturer Nvidia. But they said they were unable to help and were a bit rude in my opinion. Because of this, I like to file a complaint about the graphics card and the fact the customer service was unable to help me. I like to know what I can expect from your company and what I have to do to solve this issue.

Yours sincerely,

Armand van Alphen